



GRIDIRON
REHAB & ATHLETIC FITNESS

Cancellation/No Show Policy

The most successful rehabilitation outcomes are dependent upon the patient attending scheduled and prescribed physical therapy appointments. We understand that emergencies and schedule conflicts will happen.

Your cooperation in giving us advanced notice gives us the opportunity to allow another patient to come in for their therapy or allow for a new evaluation at your appointment time. If for any reason, you cannot make your appointment, please give us advanced notice of a minimum of 24 hours.

The policy is as follows:

- In the event of a No Show, we will charge your credit card **\$25.00**.
- In the event of a same day cancellation (within 24 hours of appointment time), we will charge your credit card **\$25.00**. **2 courtesy cancellations will be given to each patient, and charges will occur on the 3rd cancellation that is not more than 24 hours from appointment time.**
- Physical therapists have the right to discharge a patient and inform referring physician of multiple missed appointments by the patient, which will result in cancelling remaining appointments scheduled.

Thank you for choosing **Gridiron Rehab & Athletic Fitness** for your therapy needs!

Please sign and date to indicate you have read and understand our Cancellation/No Show Policy. When providing a credit card, please do not use an HSA or Flex Spending credit card, as this fee is not for medical services rendered.

Signature _____ Date _____

Note: If you choose not to leave a credit card on file, you will need to pay your fee at your next appointment before treatment.